



New Mexico State University IT Organization

Presented

By



SYSTEM INTEGRATION THAT POWERS YOUR ORGANIZATION

Observations

- Need for Strong IT Governance
- IT Strategic Planning needs to be formalized and be an University effort rather than an ICT effort
- Need to build trust in ICT Leadership within and outside ICT
- Decentralized IT resulting in duplication of effort and resources
- The Three prior reports presented some valid recommendations
- IT needs to become a service center to be successful
- Cost Center Model not working efficiently – encourages not using ICT

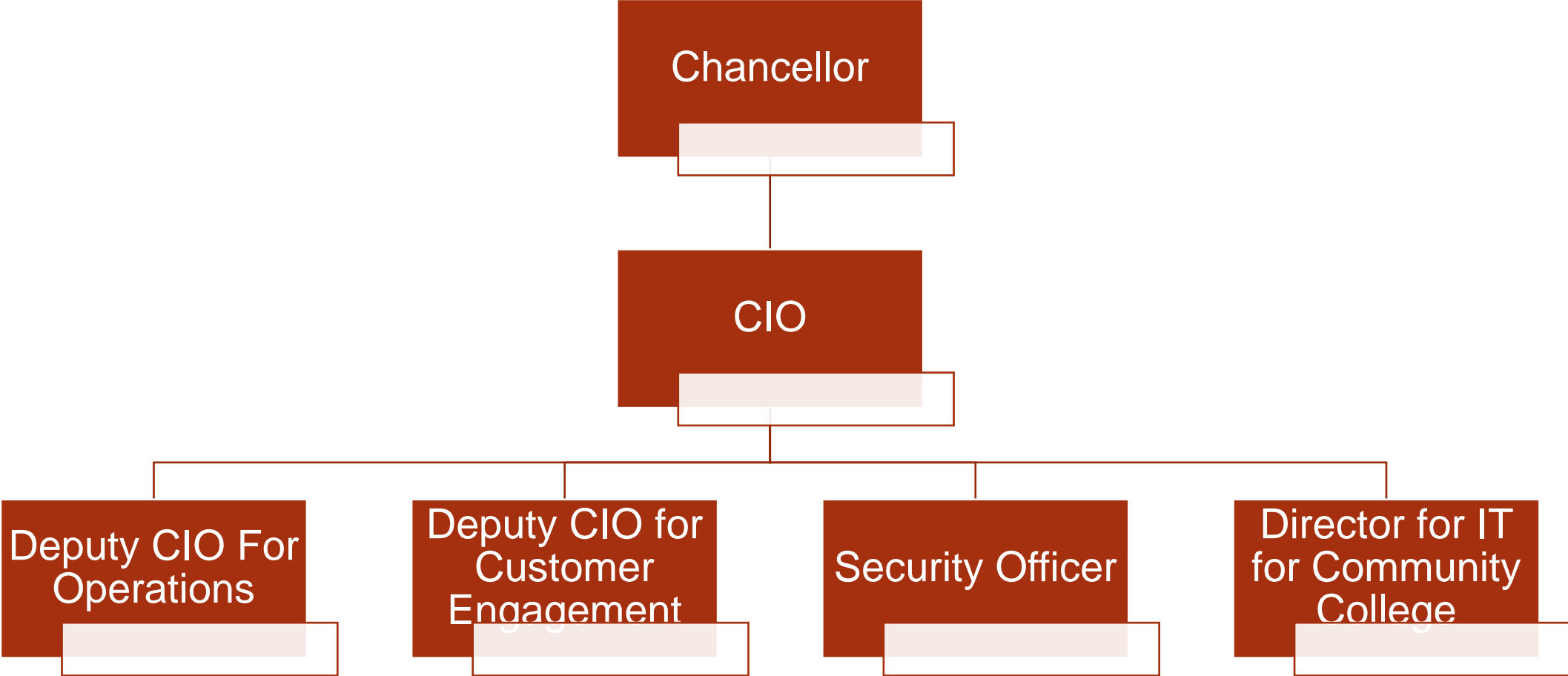
Recommendations

- Create IT Governance Council
- Elevate IT Leadership to a Strategic Leader
- Develop an University IT Strategic Plan with Mission & Vision for IT
 - Follow with Annual Tactical Plans based on Long Term Strategic Plan
 - IT Should report annually to the IT Governance Council against the Tactical Plan
- Reorganize IT to be all inclusive (Centralize IT)
 - Exceptions
 - Certain Areas within Library that need specialized skills
 - Community College

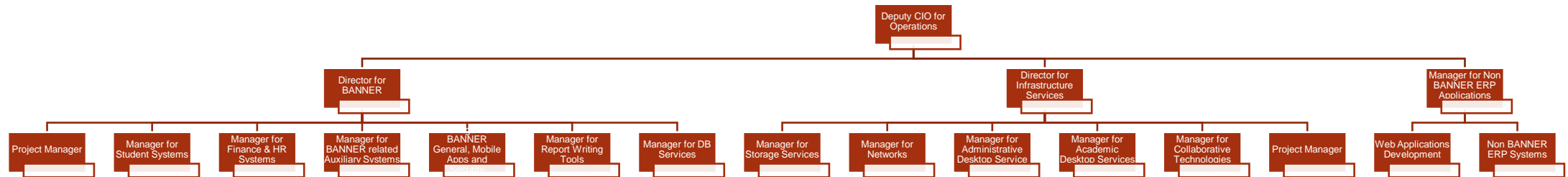
IT Governance Council

- Create an IT Governance Council to Oversee all IT Operations
- Recommend IT Governance Council oversee Centralization of IT
- IT Governance Council should be the body that recommends the budget, management appointments, strategic plan and tactical plan to the President
- IT Governance Council should set priorities for all major IT projects/initiatives

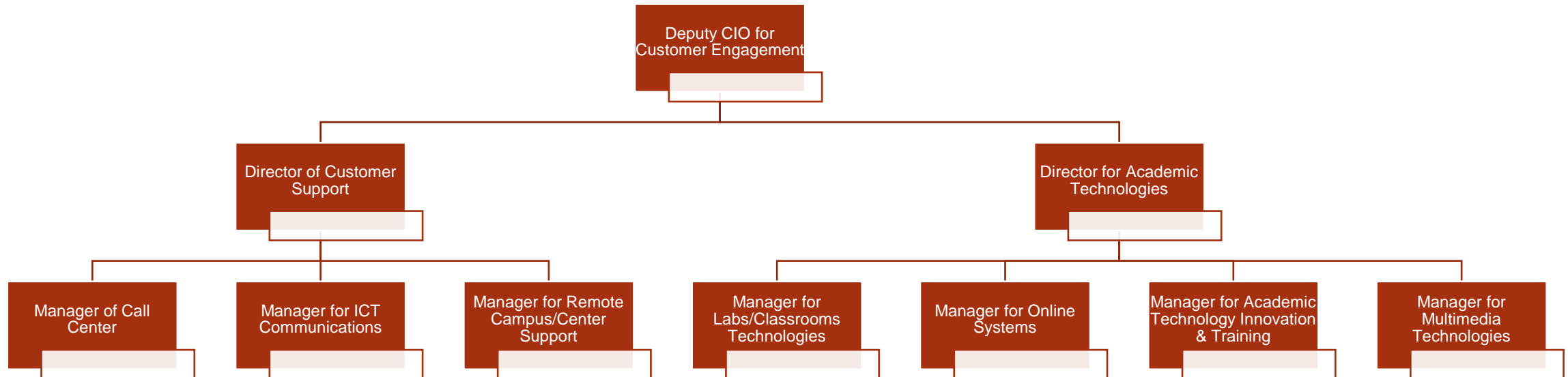
NMSU Recommended IT Organization



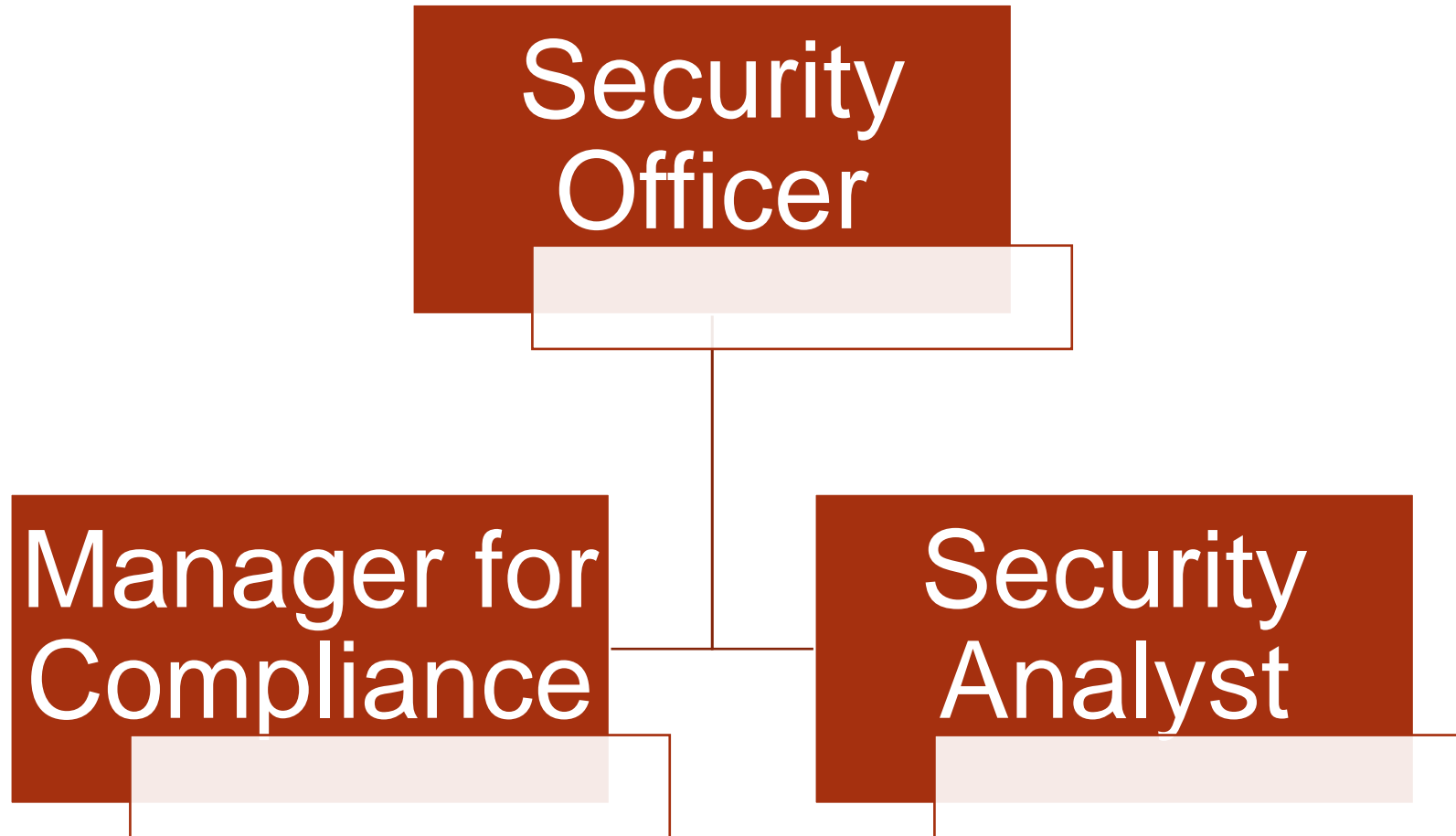
Deputy CIO for Operation's Organization



Deputy CIO for Customer Engagement's Organization



Security Officer's Organization



Director for IT for Community Colleges

